## **Proposed Originating Carrier Outage Instructions and Format**

**Instructions** - All outage reports including initial, update, and resolutions will be sent via E-Mail using the below specific format within the body of the E-Mail to <a href="mailto:E911.notify@vermont.gov">E911.notify@vermont.gov</a>.

Originating Carrier name:
Contact Name:
Contact Phone:
Contact E-Mail:
24/7 contact if different from above contact:
Outage Notification Type:
General cause of outage:
Affected geographic area identified by ZIP code, town, county, or community name:
Approximate subscriber physical locations – town or community name:
Approximate number of affected subscribers:
Brief description of the limitation of 911 calling capability:
Date and time outage began:
Estimated date and time for restoration of service:
Date and time of actual outage restoration:
The call back number(s) of any subscribers that attempted to reach 911, but were unable to do so, due to the outage, if available: